Report for:

Record of Decision Taken Under Delegated Authority

Item number:

Title:

318 Permanent Bus Stop

Report

Authorised by:

Head of Operations

Cabinet Lead Member for Environment:

5 Cum bour

Lead Officer:

Gary Smith

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Ward(s) affected: Tottenham Hale

Report for Key/ Non Key Decision:



- 1. Describe the issue under consideration
- 1.1 To report on the feedback of public consultation carried out between 26th April and 18th May 2017 on proposals to install permanent accessible bus stops on the 318 bus route.
- 1.2 To request approval to proceed to implementation having taken objections into consideration.
- 2. Recommendations
- 2.1 In view of majority support for the scheme proposals, it is recommended that we proceed to implemention of the scheme as proposed.
- 3. Reasons for decision
- 3.1 Haringey is required to formally consider the results of feedback to consultations undertaken on traffic schemes, in particular any objections to proposals prior to proceeding to implementation.
- 4. Alternative options considered
- 4.1 None
- 5. Background information
- 5.1 Following complaints of poor bus stop accessibility on the 318 'hail & ride' route, we are working with Transport for London (TfL) to install 6 permanent (fixed) bus stops along the route. The Government's policies on integrated transport, the Mayor's Strategy and the Disability Discrimination Act 1995 requires consideration to be given to the needs of different user groups.

Fixed bus stops have been found to offer more benefits for passengers, these benefits include:

- Clear information fixed stops make sure you know where you can get the bus to and from. The fixed bus stop posts allow TfL to display posters and journey time information. This enables better communication about journeys, allowing TfL to notify people of any changes well in advance;
- Improved accessibility we are proposing to create fully accessible bus stops, minimizing step heights and enabling deployment of ramps, for wheelchair users; and
- A more reliable journey currently the 318 can potentially be stopped numerous times along this short stretch of the route. This means the service is prone to disruption. Fixed stops would improve punctuality and allow for more accurately prediction of journey times.



- 6 Statutory Consultation
- 6.1 Local ward Councillors were informed of the proposals on the 20th April 2017. No objections were received from Councillors.
- 6.2 The public consultation was conducted between 26th April 18th May 2017, a copy of the consultation document is attached in Appendix A of this report.
- 6.3 Following positive consultation results a statutory Traffic Management Order consultation was undertaken between 21st August and 8th September 2017. No objections were received.
- 7 Responses to Consultation
- 7.1 The full consultation report is available in appendix B. The table below sets out the summary position.

	Consultation Area				
View	Count	96			
Support	20	61%			
Object	7/	21%			
Other View	6	18%			

There is majority support (61%) from respondents within the consultation area.

7.2 There were 7 objections received to the consultation, we have provided responses to these in the table below:

Overall Support / Object	Comment	Response
Object	Cannot understand the colour code on your map for Dowsett Rd. I hope it's not car club the nearest colour. Also why are there no speed humps in Dowsett Rd? Another problem is people parking in Dowsett Rd during event days including vans, pick-up trucks, and other work vehicles.	The colour coding on the proposal plan for Dowsett Road is indicative of the existing layout. There are no changes to the existing car club bays or other parking arrangements. The introduction of speed humps is outside the scope of this scheme. Other comments are about general driver behaviour which is not pertainent to this consultation.
Object	I'm fed up with people waiting outside my house for the bus. They lean against my wall, drop litter and stare into my house.	Currently many bus pasengers hail the bus from outside this residents house. The new proposed stop is about 150m from their property, therefore their issues will be resolved by the new proposals.



Object	6 fixed stops is not enough because they are too far apart and this will be difficult for some users. Previously the hail & ride was stopped on Havelock Rd but was reinstated after extensive protest. Please either leave the route as it is, or have more than 6 stops.	The spacing between bus stops satisfies London Buses recommended distances. and were agreed by London Buses to meet there operational requirements. The need and viability for further stops will be assessed when the stops are operational.
Object	I'm NOT in favour of the fully accessible bus stops but only because I don't believe the buses are best served on these single lane roads. My recommendation would be:- Either the buses use double lane roads (A1010 High Road - Lansdowne Road - Lordship lane, etc) and avoids all single lane streets or - The single lane streets currently used by the 318 and all surrounding single lane streets become ONE WAY streets, avoiding opposing traffic using the same single lanes. As a driver myself and living on Seymour Avenue, I would be greatly in favour of all these little single lane streets becoming one way in order to avoid these "Mexican standoffs" and unnecessary jams, thus allowing the 318 to travel smoothly and for the installation of the fully accessible bus stops.	This is a suggestion to completely reroute the 318 bus which is outside the scope of this scheme. The new bus stops will improve traffic flow along these roads by providing passing places.
Object	Why change the current permanent stop? Save the money for something else. This would cause terrible congestion in Halefield near the school access road	 We have found that fixed bus stops offer more benefits for passengers and these benefits include: Clear information – fixed stops make sure you know where you can get the bus to and from. The fixed bus stop posts allow TfL to display posters and journey time information. This enables better communication about journeys, allowing TfL to notify people of any changes well in advance. Improved accessibility – we are proposing to create fully accessible bus stops. minimizing step heights and enabling deployment of ramps, for wheelchair users. A more reliable journey – currently the 318 can potentially be stopped numerous times along this short stretch of the route. This means the service is prone to disruption. Fixed stops would improve punctuality

There is also now a responsibility on both bus operators and local authorities to provide safe, accessible boarding and alighting points that meet accessibility standards for all bus passengers, as set out in the original Disability Discrimination Act. Currently The current bus flag locations in
currently The current bus flag locations in
don't ad and and accessible stops because of the position of existing dropped kerbs. The new locations were chosed to minimise the reduction of residents parking spaces.
Not applicable

- 7.2 There were a number of additional comments from respondends expressing a wish for more stops in the area. As a result we will review the operation with TfL once the stops are operational.
- 8 Contribution to strategic outcomes
- 8.1 The project proposals will improve road safety contributing to the delivery of Haringey's Corporate Plan Priority 3, "A clean, well maintained and safe borough where people are proud to live."
- 9 Statutory Officers comments (Chief Finance Officer (including procurement), Assistant Director of Corporate Governance, Equalities)
- 9.1 Comments of the Head of Legal Services

N/A

9.2 Chief Finance Officer Comments

The cost of these works can be contained within the existing budget funded from Transport for London LIP allocation"

9.3 Equal Opportunities



The consultation documents were distributed to all households / businesses within the agreed consultation area and also placed on the Councils web-site to ensure that all stakeholders were made aware of the Councils proposals.

9.4 Staff Side Comments

N/A

- 10 Summary and Response
- 10.1 The scheme proposals have achieved majority support (61%) from respondents within the consultation area.
- 10.2 The main objections came from people who would like to keep the status quo, however there is also now a responsibility on both bus operators and local authorities to provide safe, accessible boarding and alighting points that meet accessibility standards for all bus passengers, as set out in the original Disability Discrimination Act. The proposals will also improve the reliability of the bus route.
- 11. Use of Appendices
 - Appendix A Consultation letter
 - Appendix B Consultation Report
 - Appendix C Amended Proposals
- 12. Local Government (Access to Information) Act 1985

N/A



Appendix A

Consultation Letter and area



Ann Cunningham: Head of Operations



26/04/2017

Statutory Notification

Permanent Accessible Stops on the 318 Bus Route

Dear Resident or Business,

Following complaints of poor bus stop accessibility on the 318 'hail & ride' route, we are working with Transport for London (TfL) to Install 6 permanent (fixed) bus stops along the route.

We have found that fixed bus stops offer more benefits for passengers and these benefits include:

- Clear information fixed stops make sure you know where you can get the bus to and from. The fixed bus stop posts allow TfL to display posters and journey time information. This could then be used to help notify people in advance if there are any changes or diversions expected.
- Improved accessibility we are proposing to create fully accessible bus stops.
 Minimizing step heights and enabling deployment of ramps.
- A more reliable journey currently the 318 can potentially be stopped numerous times along this short stretch of the route. This means the service is prone to disruption. Fixed stops would improve punctuality and allow us to more accurately predict the journey time.

There is also now a responsibility on both bus operators and local authorities to provide safe, accessible boarding and alighting points that meet accessibility standards for all bus passengers, as set out in the original Disability Discrimination Act.

We have identified suitable locations, to ensure that where passengers board and alight; the fixed stops are accessible and not obstructed by parked vehicles, which will also improve road safety for all road users. We have also worked to minimise any loss of on-street parking space.

Sustainable Transport Level 5 Alexandra House 10 Station Road, Wood Green London N22 7TR

020 8489 1000

The proposed new fixed bus stop locations are shown on the attached plan.

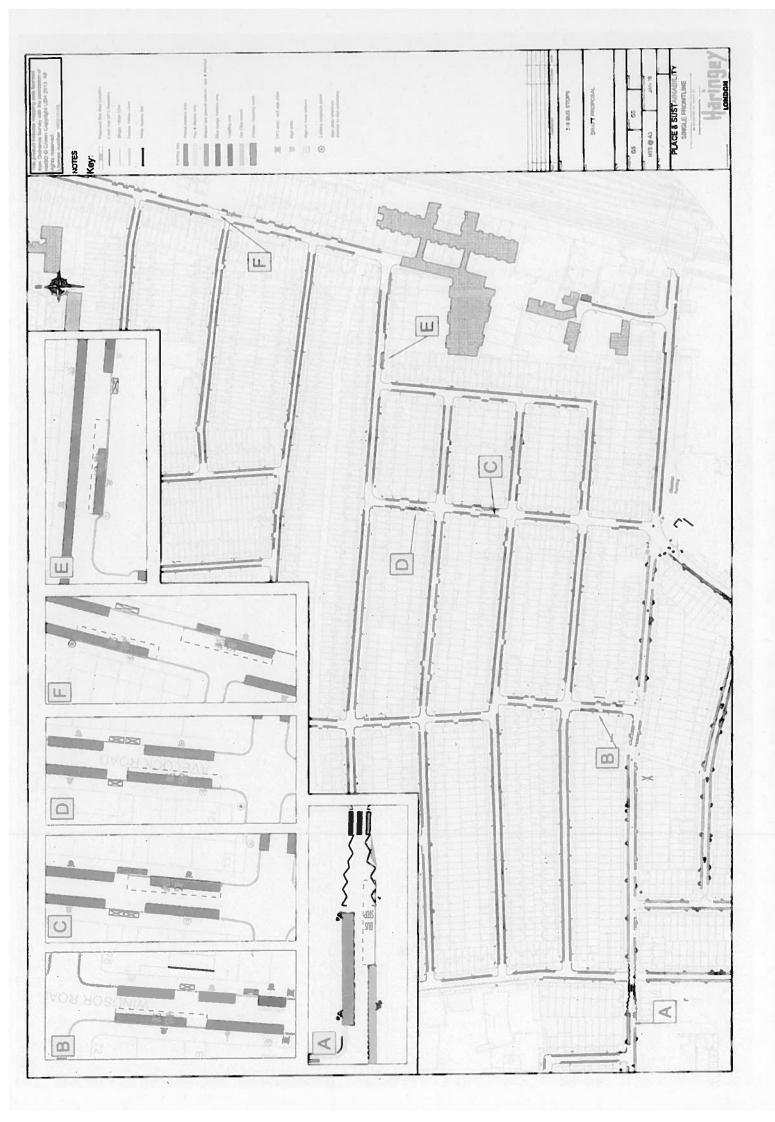
This notification letter marks the start of a three week period during which we welcome all comments and representations using the enclosed prepaid feedback card. Alternatively you can email us at frontline.consultation@haringey.gov.uk.

Please write '318 Bus Stops' in the title line of your card or email and ensure that your comments reach us no later than 18 May 2017. If you wish to object to the proposals please give reasons for your view.

Your feedback will enable us to decide if we should go ahead with the scheme as planned, or if changes are required. Thank you for your interest and I look forward to hearing from you.

Yours faithfully

Sustainable Transport: Highways Engineering



Appendix B
Consultation Response Report





31 May 2017

Consultation Analysis Report

Statutory Notification

Permanent Accessible Stops on the 318 Bus Route

A statutory notification letter dated 26 April 2017 was circulated to local residents and businesses to propose replacing hail and ride bus stops on Route 318 with fixed bus stops

Analysis

		Count	%	
Support or object	Support	20	61%	
	Object	7	21%	
	Other view	6	18%	
	Total	33	100%	

Level 5 Alexandra House 10 Station Road, Wood Green London N22 7TR

020 8489 1000

		S	upport or ob	ject
		Support	Object	Other view
		Row %	Row %	Row %
Road	Dowsett Rd	83%	17%	0%
	Hanbury Rd	40%	0%	60%
	Havelock Rd	0%	50%	50%
	Rosebery Ave	50%	50%	0%
	Seymour Ave	80%	20%	0%
	Shelbourne Rd	71%	29%	0%
	Sherringham Ave	50%	0%	50%
	Total	61%	21%	18%

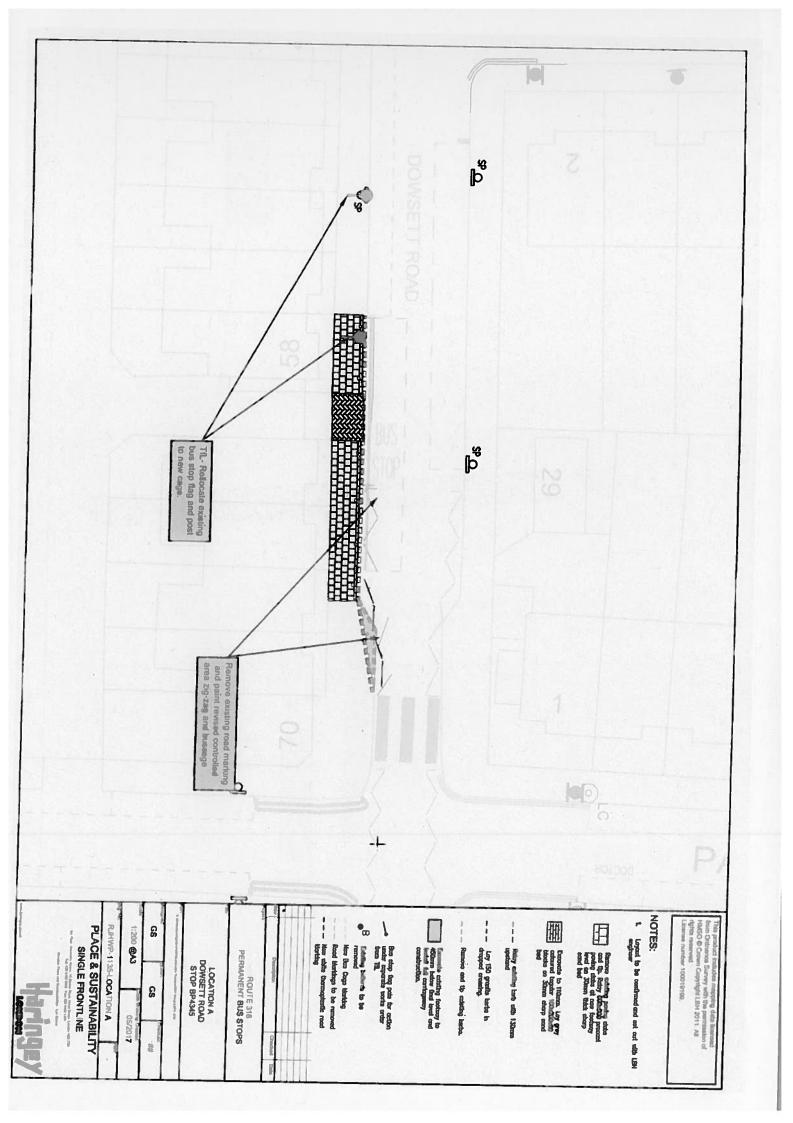
Card no	Road	Support or object	Comments
1	Dowsett Rd	Support	
19	Dowsett Rd	Support	
8	Dowsett Rd	Support	
22	Dowsett Rd	Support	
11	Dowsett Rd	Support	
6	Dowsett Rd	Object	Cannot understand the colour code on your map for Dowsett Rd. i hope it's not car club the nearest colour. Also why are there no speed humps in Dowsett Rd? Another problem is people parking in Dowsett Rd during event days - including vans, pick-up trucks, and other work vehicles.
18	Hanbury Rd	Support	Support having permanent bus stops for 318 route
23	Hanbury Rd	Support	On your map, what are the "Green Boxes" with a cross, near to each proposed stop?
31	Hanbury Rd	Other view	To best serve the residents (majority are elderly & families with small children). You should consider 1 or 2 more stops in each direction. Especially to bring one back from the High Road to the beginning of Dowsett Rd after the Honeysett Rd where is the blind spot that people just sit at the kerb to drink. To revamp that area, put bus stop to help people with shopping to go home easier and do not obstruct the entrance of the Corner shop and hopefully be nice and clean as there always should be a bin right next to the bus stop. The distance between The bus stops in both directions should be reconsidered and more stops to be put up in the planned route

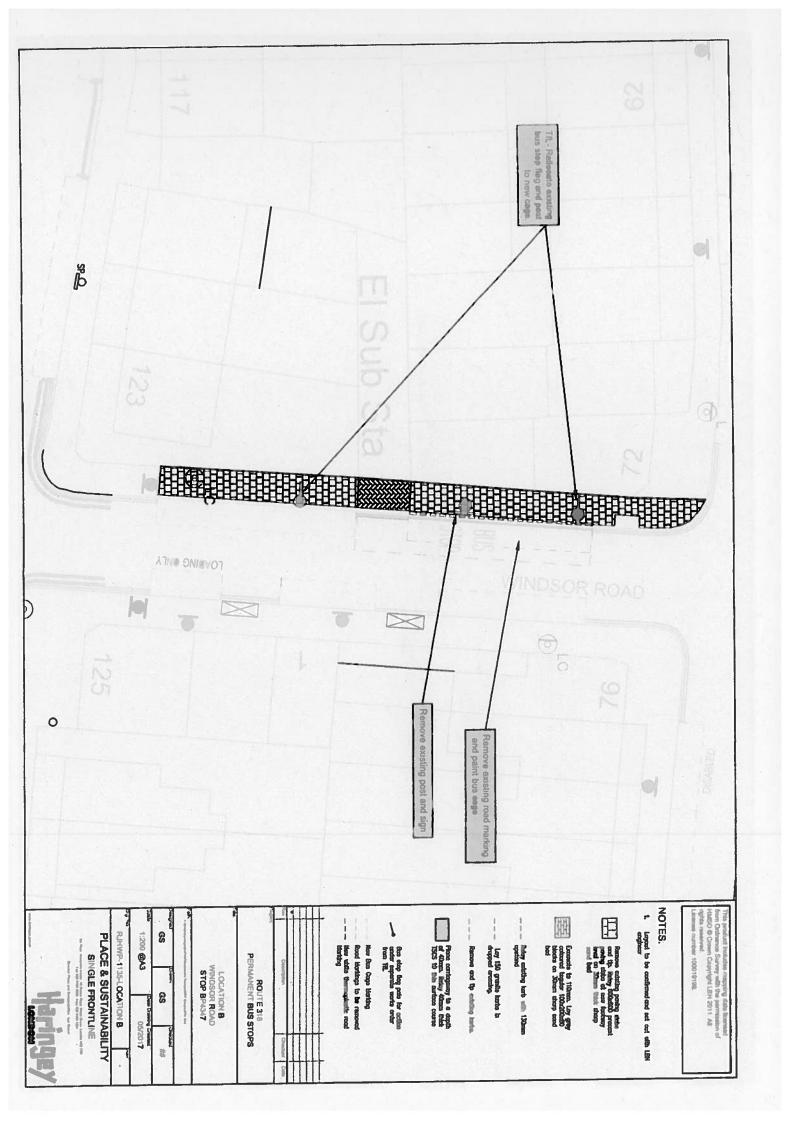
30	Hanbury Rd	Other view	Overall there needs to be increased traffic speed mitigation put in place alongside this proposal to make it beneficial to local residents who have to suffer noise disruption and pollution, and a wider plan to reduce the amount of traffic which use this route as a means of avoiding Watermead Way SEE FULL EMAIL
16	Hanbury Rd	Other view	Happy with permanent stops but the distance between them is too far for some. E.g. point C to A towards Stamford Hill is 2.5 times greater than points F to E in the same direction. I think you could add at least one more stop on your plan in each direction. Lots of residents are elderly or with young children. This needs to be taken into account if you are building accessible transport for residents here.
7	Havelock Rd	Object	I'm fed up with people waiting outside my house for the bus. They lean against my wall, drop litter and stare into my house.
10	Havelock Rd	Other view	OK as long as stops are not too far apart as that would affect those with disability, elderly and mothers with small children. Some pavement areas should allow '2 wheels up' or similar so that buses have more room to manoeuvre and turn.
21	Rosebery Ave	Support	Fixed bus stops are easier and feel safer to access - especially at night. It's also more convenient.
17	Rosebery Ave	Support	
3	Rosebery Ave	Object	6 fixed stops is not enough because they are too far apart and this will be difficult for some users. Previously the hail & ride was stopped on Havelock Rd but was reinstated after extensive protest. Please either leave the route as it is, or have more than 6 stops.
12	Rosebery Ave	Object	(No reason given)
	Seymour Ave	Support	Having been affected in the past when the 318 bus did not stop at all along the "hail and ride" section between the new proposed bus stop "A" and bus stops "F", it is a welcome that Haringey and TfL are working to install permanent bus stops along this section of the route. I support the proposed measures.
15	Seymour Ave	Support	Can we have bus time displays and bus shelters
	Seymour Ave	Support	We live in Seymour and the bus stop in Ladysmith Rd is OK for us to go to and from North Middlesex hospital
2	Seymour Ave	Support	Easier to travel to hospital
32	Seymour Ave	Object	I'm NOT in favour of the fully accessible bus stops but only because I don't believe the buses are best served on these single lane roads. My recommendation would be:- Either the buses use double lane roads (A1010 High Road - Lansdowne Road - Lordship lane, etc) and avoids all single lane streets or - The single lane streets currently used by the 318 and all surrounding single lane streets become ONE WAY streets, avoiding opposing traffic using the same single lanes. As a driver myself and living on Seymour Avenue, I would be greatly in favour of all these little single lane streets becoming one way in order to avoid these "Mexican standoffs" and unnecessary jams, thus allowing the 318 to travel smoothly and for the installation of the

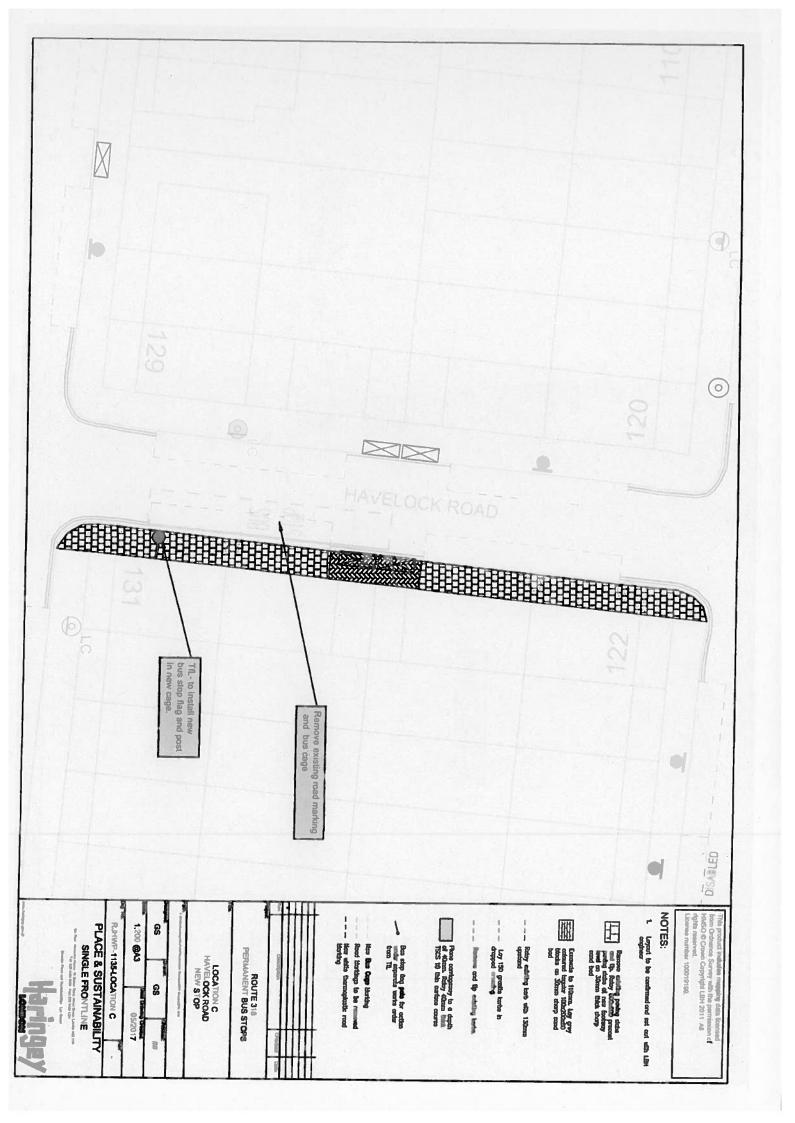
5	Shelbourne Rd	Support	
25	Shelbourne Rd	Support	Stricter penalties are needed against motorists who persist in parking by fixed bus stops
4	Shelbourne Rd	Support	
27	Shelbourne Rd	Support	Please make Shelbourne Rd easier for the buses. The road is used like a rat run - cars don't give way to 318 bus. The narrow road results in broken wing mirrors and cars being scraped.
33	Sheibourne Rd	Support	We don't have a bus stop by the turning to Lansdowne Road; we are in between Chalgrove Rd and bottom of Shelbourne road bus stops. Would appreciate it if this could be looked into
24	Shelbourne Rd	Object	Why change the current permanent stop? Save the money for something else. This would cause terrible congestion in Halefield near the school access road
9	Sheibourne Rd	Object	The stops on Shelbourne currently make sense because they don't block traffic joining the road and don't take up resident parking space; so i object to the proposals for Shelbourne Rd
28	Sherringham Ave	Support	Doesn't go nearly far enough. Your rationale is false because buses already stop at the locations marked on the map. Accessibility problems only started when you allowed parking on both sides of the road. Before that, one side of the road was kept clear. At the very least, parking should not be allowed around the stops.
26	Sherringham Ave	Support	Unable to tell clearly from the enclosed map exactly where the permanent stops will be located
20	Sherringham Ave	Other view	Your map is so very unclear and with small font. We agree with the letter. A lot of elderly people use the stop on the corner of Sherringham Avenue, so please can this be saved. It would be hard to make people walk further and we are all used to having the current 'stop'. From opposite Santander in the High Road there isn;t another stop until the corner of Parkhurst Rd - which is a iong walk for some. Please Please think of all elders an others who cannot walk far.
14	Sherringham Ave	Other view	This is a hospital route bus. Additional stops are needed (e.g have one at Dowsett Rd Just off Park View Rd). There are not enough stops in Shelbourne and Rosebery roads. When we originally had the route it was well run by First Group. Now it's operated by Arriva and is unreliable - we don't know when buses will arrive or if they will stop. I partly support your proposal but more stops are needed.
33	33	33	331

Appendix C Final Proposals









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